

JESSICA CHIU

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6700 Roosevelt Way NE
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SUMMARY OF SKILLS

- Proficient with the following programming languages: AngularJS, Javascript, HTML, SASS, CSS, Java
- Familiar with prototyping and user testing
- Knowledgeable on research methods in human-computer interaction such as surveys, interviews, and contextual inquiry
- Works excellently in a team, and independently; Currently working in agile development
- Strong skills in troubleshooting and problem solving
- Effective oral and written communication skills

EXPERIENCE

Software Developer

May 2016 - Present

Liberty Mutual Insurance, Seattle WA

- Developing an employee facing web application that is part of a large system integration effort
 - Using AngularJS and SASS in Typescript
- Write unit tests in Jasmine
- Work and deliver around 2 stories a sprint
- Created a persona to understand some of our users
- Traveled and observed our users using current systems

Associate Test Engineer and IT Analyst

March 2014 - April 2016

Liberty Mutual Insurance, Seattle WA

- Promoted to Associate Test Engineer in March 2015
- Used Selenium (Java) to create and maintain scripts for automated UI testing
- Assisted others to lead the development for end to end testing in large integration project
- Worked on a team conducting a feasibility study/proof of concept on an IBM tool to use as a requirements repository
- Participated between 4 - 5 projects at a time
- Created and executed manual test cases
- Performed exploratory testing

Web Designer, *Decision Support Services – UW IT*

July 2013 - Sept 2013

- Created personas, wireframes, and mockups of the Decision Support website
- Created a high-fidelity prototype that followed the UW's branding guide
- Edited and published 3 pages on their current website
- Provided UX insights for other projects

EDUCATION

University of Washington, Seattle, WA

Sept 2008 - March 2013

Bachelor of Science in Informatics: Human-Computer Interaction, Minor in Chinese

Related Coursework: Cooperative Software Design, Database Management, Design Thinking, Information Systems Analysis and Management, Information Visualization, Project Management, Research Methods in Informatics